

# PRIVACY STATEMENT BJ SOLUTIONS B.V.

## Introduction

BJ Solutions B.V. takes your privacy very seriously and shall handle your personal data with the utmost security and care. In this Privacy Statement you will learn how we handle your data as well as learn about your rights concerning our processing of your data. We advise that you read this Privacy Statement thoroughly. Should you have any questions or remarks, please contact us at [info@bjsolutions.nl](mailto:info@bjsolutions.nl).

## Who is BJ Solutions B.V.?

BJ Solutions B.V. is the besloten vennootschap BJ Solutions B.V., with registered office at (2241 KT) Wassenaar listed at the Traderegister of the Dutch Chamber of Commerce under 60760796.

BJ Solutions B.V. is as the controller ultimately responsible with regard to the processing of your personal data.

## How does BJ Solutions B.V. use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data BJ Solutions B.V. uses for that specific purpose, the legal justification, and the amount of time BJ Solutions B.V. keeps this data. For clarity's sake, we have categorised the purposes.

### *Services, customer management and financial administration*

Purpose:	Financial administration
Information:	Company name, Billing address, Bank details, Outstanding balance
Legal basis:	Legal obligation
Storage period:	maximum 7 years

Purpose:	Order Management
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	maximum 7 years

Purpose:	Handling complaints
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	maximum 7 years

Purpose:	Invoicing
----------	-----------

Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	maximum 7 years
Purpose:	Services
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Handling complaints
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Invoicing
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	CRM
Information:	Name, Username, Email, Location, Order history, Phone, Profile photo
Legal basis:	Legitimate interests
importance:	Commercial interests
Storage period:	As long as necessary for this purpose
Purpose:	Job application
Information:	Name, Username, Email, Location, Order history, Phone, Profile photo
Legal basis:	Legitimate interests
importance:	Commercial interests
Storage period:	As long as necessary for this purpose

### *Marketing*

Purpose:	Direct marketing
Information:	Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Billing address Legitimate interests
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests
Storage period:	As long as necessary for this purpose
Purpose:	Newsletter
Information:	Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Billing address Legitimate interests
Legal basis:	Legitimate interests

Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

Purpose: Social media marketing  
Information: Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Billing address Legitimate interests

Legal basis: Legitimate interests  
Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

#### *Website*

Purpose: Website analytics  
Information: Online behaviour, Location  
Legal basis: Legitimate interests  
Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

Purpose: A/B testing  
Information: Online behaviour, Location  
Legal basis: Legitimate interests  
Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

#### *Security and fraud prevention*

Purpose: Camera surveillance  
Information: Security video footage, Photos, Financial equity, Debts, Expenses, Credit score, Outstanding loans, Outstanding mortgage, Financial transactions, Professional activities, Agreements and settlements, IBAN number, Name, Address

Legal basis: Legitimate interests  
Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

Purpose: data security  
Information: Security video footage, Photos, Financial equity, Debts, Expenses, Credit score, Outstanding loans, Outstanding mortgage, Financial transactions, Professional activities, Agreements and settlements, IBAN number, Name, Address

Legal basis: Legitimate interests  
Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

Purpose: Credit check  
Information: Security video footage, Photos, Financial equity, Debts, Expenses, Credit score, Outstanding loans, Outstanding mortgage, Financial transactions, Professional activities, Agreements and settlements, IBAN number, Name, Address

Legal basis: Legitimate interests  
Interest concerned: Commercial interests  
Storage period: As long as necessary for this purpose

## **How did we obtain your personal data?**

BJ Solutions B.V. has obtained your data because you have provided this data to us. .

## **What are your rights?**

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

### **Access**

You may access your personal information and make any necessary changes in your account. If you would like to see which personal data BJ Solutions B.V. has obtained about you, you may exercise your right of access by submitting a request to BJ Solutions B.V..

#### *Making changes*

If you wish to make changes to the personal information that you have seen as a result of a request for access and you are unable to make the changes yourself in your account, you may request that BJ Solutions B.V. makes these changes for you. You may request that BJ Solutions B.V. modifies, corrects, supplements, erases or shields your information.

#### *Restriction of processing of personal data*

You also have the right, under certain conditions, to ask BJ Solutions B.V. to restrict the processing of your personal data.

#### *Right to object*

If processing of your data takes place on the grounds of 'legitimate interest' by BJ Solutions B.V. or a third party, you have the right to object to that processing.

#### *Portability of data*

You have the right to obtain your personal data from BJ Solutions B.V.. BJ Solutions B.V. will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

#### *Withdrawing consent*

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in BJ Solutions B.V. no longer being able to provide you with certain services.

#### *Response from BJ Solutions B.V.*

A request can be sent to [info@bjsolutions.nl](mailto:info@bjsolutions.nl). BJ Solutions B.V. will comply with your request as

soon as possible and in any case no later than one (1) month after BJ Solutions B.V. has received such a request. If BJ Solutions B.V. rejects your request, we will indicate in our reply why the request was rejected.

#### *Recipients of your personal data*

Your data may be transmitted to:

- Data processors

It is possible that BJ Solutions B.V. is required to submit your data to a third party, for example to fulfil a legal obligation.

#### **What are cookies and how does BJ Solutions B.V. use them?**

Cookies are small pieces of (text) information that are sent to your browser when you visit the website of BJ Solutions B.V. and then stored on the hard disk or in the memory of your device. The cookies placed via BJ Solutions B.V.'s website cannot damage your device or the files stored on it. With 'cookies', we also mean comparable techniques collecting information, such as device fingerprinting.

#### **Can changes be made to this Privacy Statement?**

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes.

#### **Questions, remarks, and complaints**

If you have any questions regarding this Privacy Statement or the way in which BJ Solutions B.V. uses your data, you can send an e-mail to [info@bjsolutions.nl](mailto:info@bjsolutions.nl). If you have a complaint about the way your data is processed, please send an e-mail to [info@bjsolutions.nl](mailto:info@bjsolutions.nl). Furthermore, you always have the right to contact the competent national data protection authority. In The Netherlands, this is the [Autoriteit Persoonsgegevens](https://autoriteit.persoonsgegevens.nl).